

Dickerson
813 Commons Park
Statham, GA 30666

May 12, 2010

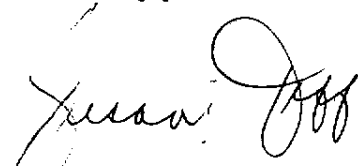
Sally Allen
Stanfield Air Systems
1130 Mitchell Bridge Road
Athens, GA 30606

Dear Sally,

We just wanted to tell you how pleased we are with our new furnace. It heats and cools almost instantly which is something we haven't experienced since building this house five years ago. Everyone was wonderful from your sales professional to your installation team. They should all be commended for their professionalism and expertise. They were also so careful to not disturb anything in the house while doing their work.

Please feel free to use us a referral source to your potential customers. Again, thanks for everything. You should be proud of the company you've built on the shoulders of your fine employees.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Susan and Jeff", written in a cursive style.

Susan and Jeff Dickerson